

## **CASE STUDIES**

Asset Type	LIHTC Multifamily (Existing Acquisition)	Market Rate Multifamily (Existing Acquisition)	Mixed-Use (New Construction)
Location	St.Mary's County, MD	Newport News, VA	Washington, DC
Program	Housing Units: 170	Housing Units: 250	Housing Units: 400 Retail: 57,000 SF
Project Costs	\$156,000/du	\$153,000/du	\$257,000/du
Challenges	<ul> <li>Low occupancy of 70% six months after acquisition, coupled with a misaligned onsite management team.</li> <li>Delayed renovation execution schedule.</li> </ul>	<ul> <li>Large acquisition in a new and challenging market, coupled with inadequate marketing coverage.</li> <li>Inherited a large outstanding A/R balance due to a lack of proactive collection efforts by the previous owner.</li> </ul>	<ul> <li>Capitalizing on the potential of underutilized real estate in a growing area of the city.</li> <li>Successfully navigated multiple rounds of negotiations with the District of Columbia to secure project approval.</li> </ul>
Action	<ul> <li>Secured a \$0.5 million line of credit to accelerate renovation projects.</li> <li>Restructured property management by replacing both the corporate and onsite teams.</li> <li>Hired a new construction management team to complete renovations for 35 units within 40 days.</li> </ul>	<ul> <li>Issued an RFP for a new property management firm and completed the changeover within 60 days.</li> <li>Performed an extensive audit of rent rolls and A/R ledgers to ensure accurate reporting.</li> <li>Planned and executed over \$2.5 million of capital improvement projects over 18 months</li> </ul>	<ul> <li>Completed several rounds of negotiations with the District of Columbia</li> <li>Presented development programing to residents in the neighborhood on several occasions</li> </ul>
Achievement	<ul> <li>Boosted occupancy to 87.5% within 45 days.</li> <li>Repaid \$0.25 million of the line of credit within 60 days and successfully negotiated with the lender to overcome cash sweep restrictions.</li> </ul>	<ul> <li>Stabilized occupancy to 93%+ in 90 days.</li> <li>Reduced outstanding A/R balance by 55%.</li> </ul>	<ul> <li>Construction of Phase I is completed and leased</li> <li>Financing of Phase II of the project closed October 2023</li> </ul>